

GUJARAT TECHNOLOGICAL UNIVERSITY

BE - SEMESTER-V EXAMINATION – SUMMER 2025

Subject Code:3150709

Date:20-05-2025

Subject Name:Professional ethics

Time:02:30 PM TO 05:00 PM

Total Marks:70

Instructions:

1. Attempt all questions.
2. Make suitable assumptions wherever necessary.
3. Figures to the right indicate full marks.
4. Simple and non-programmable scientific calculators are allowed.

Q.No	Question	Marks
Q1	(a) Define Ethics and explain its importance in personal and professional life.	3
	(b) Compare and contrast Morality, Etiquette, and Professional Codes.	4
	(c) Meera is a doctor working in a private hospital. She is well-known for her dedication and care for patients. One day, the hospital's management instructs her to prioritize patients with expensive insurance packages over others, as the hospital is looking to increase profits. Meera believes this goes against her personal values of fairness and equality in patient care. However, as a professional, she is also expected to follow the hospital's policies and ensure the organization's profitability.	7

Discuss the ethical conflict Meera is facing between her personal ethics and professional ethics. How should she handle this situation, ensuring that both her personal integrity and professional responsibilities are maintained?

Q2	(a) What is an Ethical Dilemma? Provide an example to illustrate its impact on decision-making.	3
	(b) Explain how personal moral standards influence ethical decision-making in business.	4
	(c) Ravi is the head of procurement at a manufacturing company. He has developed a close relationship with a vendor over the years, and the vendor has provided Ravi with small personal gifts occasionally. Recently, the vendor requested a favor from Ravi to approve a large shipment that doesn't meet all quality standards, assuring him that they would compensate for it later. Ravi knows approving the shipment could harm the company's products but feels obligated to help the vendor due to their relationship.	7

Analyze the ethical issues Ravi faces in this situation. What should Ravi do to resolve this ethical dilemma, keeping in mind the principles of professional ethics and integrity?

OR

Q2	(c) Priti is a senior project manager at a software firm. During a client meeting, she realizes that the project has encountered several technical issues, and the team is behind schedule. The client is unaware of these delays and has expressed excitement about the early completion of the project. Priti is torn between disclosing the issues or maintaining her silence to avoid upsetting the client and risking her company's reputation.	7
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What are the ethical dilemmas Priti faces in this situation? Suggest a course of action she should take, considering the principles of honesty and transparency in business ethics.

Q3	(a)	Describe the different approaches to resolving Ethical Dilemmas.	3
	(b)	How does the Law of Karma affect decision-making in business?	4
	(c)	Explain Kohlberg's Model of Cognitive Moral Development and how it applies to ethical decision-making in a corporate setting.	7
OR			
Q3	(a)	What is the significance of Moral Philosophy in ethical decision-making?	3
	(b)	Discuss the role of integrity in building trust within a professional environment.	4
	(c)	How can one ensure the accuracy of facts when making informed decisions? Provide guidelines for obtaining reliable information.	7
Q4	(a)	In recent times, education system has adopted a concept of tutorship wherein passed out students or seniors tutor their juniors. Provide your views by correlating it with ancient Indian education system.	3
	(b)	Explain the relevance of Swami Vivekananda's ethical principles in today's business environment.	4
	(c)	What do you mean by Quality of Working life? List and explain affecting factors of on working life.	7
OR			
Q4	(a)	What are the key differences between Deontological Ethics and Utilitarianism?	3
	(b)	Write a short note on Ethics of Shri Arbindo Ghose	4
	(c)	Analyze the ethical contributions of Gandhiji and Tagore. How can their values be applied in modern management?	7
Q5	(a)	Define White-Collar Crime. Give an example of a recent case and its impact on society and businesses.	3
	(b)	Compare and contrast Indian Ethical Traditions with Western Ethical Philosophies.	4
	(c)	Explain the Six-Step Ethical Decision-Making Model. Provide an example where this model can be applied in a business context.	7
OR			
Q5	(a)	What do you mean by 'Corporate Social Responsibility'? Briefly explain its importance in modern businesses.	3
	(b)	Differentiate between Ethical Standards and Cultural Traits in the context of business ethics	4
	(c)	What are the qualities of a good ethical decision-maker? Discuss with reference to modern corporate challenges.	7
